
Personal profile—

Fienie Möller



Contact details

E-mail 1 fienie@railcorpstrat.com
E-mail 2 info@railcorpstrat.com
Mobile +27 83 286 3980
Telephone +27 12 651 2421
Fax +27 12 651 2421
Post PO Box 21578, Valhalla 0137, South Africa.

Links (in this document)

[Professional development](#)

[Professional interests](#)

[Personal attributes](#)

[Languages](#)

[Track record](#)

[Selected career highlights](#)

[Publications](#)

Professional development

- 2009** Completed the *Business Contracts and Service Level Agreement Course* at Astrotech, Parktown.
- 2005** Elected *Member, Chartered Institute of Logistics and Transport*.
- 2002** Completed the *Project Planning and Control Course* at Viewpoint Training and Consulting.
- 2000** Completed the *Logistics Fundamentals Course for Spoornet* at the University of Pretoria.
- 1998** Completed the *Individual Voice Training Course*, at The Voice Clinic.
- 1995** Completed the *Supervisory Development Program (Level 2)*, presented by Spoornet, incorporating the following modules:
- Introduction:** Programme Orientation, Study Methods, Values, and Quality in the Workplace.
- Leadership aspects:** Introduction to Leadership, Entrepreneurship, Presentation Skills, Change Management, Participating Management, Verbal and Non-verbal Communication, Interpersonal Efficiency, The Aggressive Worker, Group Facilitating, Problem Solving.
- Management aspects:** General Business Management, Human Resources, Financial Management, Client Services, Risk Management, Logistics Management, Information Management, Environment Management.
- 1979** *Matriculated* at Elandspoort Secondary School—
Awarded the Certificate of Merit for Academic Performance.
- Computer literacy** Data location and transfer over networks, Windows, Word, Excel, PowerPoint, PhotoPaint, CD production.

[Links \(in this document\)](#)

Professional interests

Interested in global railway research, to understand what differentiates railways from one another.

[Links \(in this document\)](#)

Personal attributes

One-time Elder, Youth Leader, and Member of the Committee for Caring for the Elderly in the Swartkop Congregation. Interested in railways, gardening, reading, and cheese and wine.

[Links \(in this document\)](#)

Languages

Fluent in English and Afrikaans.

[Links \(in this document\)](#)

Track record

2004–: Operations Manager

Railway Corporate Strategy Close Corporation, Pretoria, South Africa

Management responsibilities

Manage legal compliance; debtors, creditors, cash flow, and financial reporting; taxation; purchases and petty cash; and records.

External Relations responsibilities

Manage website content and -enquiries.

Research responsibilities

Undertake content analysis of trade periodicals.

Do Internet- and literature searches.

Extract metric- and non-metric data from source documents.

Populate and manage the Railway Corporate Strategy CC global railway databases.

2004 (August–October): Personal Assistant

Schoombie Auditors, Centurion, South Africa

Managed applications from new companies, and for name change of existing companies, at Companies and Intellectual Property Registration Office,

Arranged for personal tax exemptions from South African Revenue Service (SARS), registered all correspondence to and from SARS, and managed dead-lines,

Managed Chartered Accountants' diary, acting as receptionist when necessary.

2004 (April–July): Personal Assistant

Economy Drive, Pretoria

Supported husband in a family motor spares business.

Coordinated on-time delivery of orders in supply chain from suppliers to clients.

Responsible for training employees in business computer programmes.

1997–2004 (Mar): Private Secretary to Chief Engineer (Systemic Rail Solutions)

Spoornet, Pretoria

Research responsibilities

Performed content- and statistical analysis, to track trends in the global railway industry, to contribute a reference framework for positioning railway technology. Acquired data from corporate- and external networks, or by site visits countrywide. Undertook Internet- and literature searches, to acquire

information for projects. Managed acquisition of specialist publications, where information was not available in the South African public domain.

Prepared data to ensure completeness and accuracy, to support reliable multivariate statistical analysis of corporate- and railway industry data. Filtered discussion and recorded thematic proceedings during workshop sessions and strategic breakaways, to support subsequent pattern recognition of topical issues, and hence to synthesize themes for further research. Reviewed research procedures to facilitate continuous improvement regarding relationships with data custodians, and to accelerate delivery of output.

Publication responsibilities

Arranged internal symposia, e.g. Engineering Symposium 1998 and 1999, and the international European Railway Research Institute/Spoornet Seminar, including conference facilities, accommodation, invitations, and post conference technical visits. Arranged strategic breakaways, workshop sessions, and discussion groups, including selection and invitation of participants. Managed events for duration of the function.

Created and managed preparation of international-standard presentations of research findings using PhotoPaint and PowerPoint. Acquired source documents, and scanned and enhanced visuals, for application in presentations. Suggested and selected content of information packages to address specific themes or requests. Coordinated and structured content of seminar/symposium/conference proceedings, and arranged reproduction on CD or hard copy. Explored, evaluated and implemented faster, cheaper, user-friendlier procedures for disseminating intellectual property.

External Relations responsibilities

Liaised on provincial-, national-, and international level with suppliers, organisations and other railways, to nurture access to people who had the potential to provide valuable information. Handled requests for information from the global railway industry. Explored multiple contacts and relations among stakeholders, to leverage individual relations into network relations.

Maintained acquaintance with major facilities and their key people, including travelling both Ermelo-Richards Bay and Sishen-Saldanha heavy haul lines on the footplate. Arranged visits to them by overseas guests, to generate a positive attitude towards the company. Accompanied overseas visitors to facilities. Promoted Spoornet Engineering, e.g. took responsibility for logistics arrangements and stand management for AfricaRail '99.

Office Management responsibilities

Planned yearly activities and compiled the annual operating budget; assessed and planned equipment requirements and compiled the annual capital budget; for the Chief Engineer (Systemic Rail Solutions) section. Reconciled operating and capital expenditure against budget. Took charge of administrative tasks for the entire Systemic Rail Solutions section.

Information Resources responsibilities

Designed and maintained a record system for the Chief Engineer (Systemic Rail Solutions) section.

Managed paper data- and information sources, e.g. documents and periodicals, to identify, mark, and retrieve significant industry event markers.

Created and managed electronic storage for data and information, including reliable backup of electronic data. Controlled access to software, to ensure compliance with licensing agreements. Evaluated effectiveness of data management, and implemented appropriate security improvements.

1990–1997: Private Secretary

to Senior Manager (Human Resources) and Manager (Labour Relations)

Spoornet, Pretoria Region

Responsible for co-ordination between Senior Manager (Human Resources) and managers responsible for recruitment, staffing, pay, and uniform clothing. Responsible for distributing Head Office policies to relevant Managers and monitoring their adherence. Arranged meetings between Manager (Labour Relations) and Unions. Arranged for disciplinary hearings to take place.

1988–1990: Senior Clerk (Locomotive Personnel)

South African Transport Services, Northern Transvaal Region, Pretoria

In addition to the responsibilities mentioned below, responsible for three-yearly medical examination and eye tests for train drivers, and responsible for ordering and issuing train drivers' medals for 5-, 10-, 15-, 20- and 25 years' accident-free driving.

1986–1987: Clerk (Locomotive Personnel)

South African Transport Services, Northern Transvaal Region, Pretoria

Responsible for arranging induction courses for newly recruited train driver's assistants, ensuring that they all attended, and were placed at correct depots. Responsible for footplate personnel to be medically fit and have road knowledge, before being allowed to work independently. Ensured that Depot Managers followed correct procedure when footplate personnel had been booked off for medical reasons, and arranged for light duties until medically fit for normal duties. Calculated acting in higher grade allowances.

1984–1986: Clerk, Client Service Department

South African Transport Services, Rustenburg Station

Responsible for Main Line Passenger train reservations, and sale of cash tickets to train commuters and bus passengers. Ensured that telexes were given to the Train Control Officer, Station Master, as well as Operating Inspector, in time to arrange for scheduled trains to stop or pass Rustenburg Station. Issued telexes to applicable stations to clear the main line for heavy air brake trains.

1981–1984: Clerk (Personnel)

South African Transport Services, Northern Transvaal Region, Pretoria

Responsible for capturing and calculating vacation leave and sick leave in respect of employees at stations and depots; ensuring that employees acting in higher grade were acting in vacancies or relief positions; and arranging medical examinations of hypertension, heart disease, and epilepsy sufferers.

1979–1981: Clerk

South African Police Services, Head Office, Pretoria

Responsible for recording vacation and sick leave for members. Arranged maternity leave for policewomen, as well as special sick leave for men and women. Arranged for Station Commanders to receive *Injured on Duty* reports.

[Links \(in this document\)](#)

Selected career highlights

- 2010** Attended the International Union of Railways' *Seventh World Congress on High Speed Rail*, and the *Modern Railways Exhibition*, in Beijing, China. Participated in a Technical Visit to Beijing South Station and CRH high-speed trains Beijing-Tianjin return.
- 2010** Attended the Antwerp Summer Rail School, at the University of Antwerp.
- 2008** Traveled the Khabarovsk-Vladivostok sector of the Trans Siberian Railway, and visited Russian Railways freight yards in Smolyaninovo and Partizansk on the Vladivostok-Nakhodka route.
- 2008** Attended the Advanced Bus Rapid Transit Implementation Workshop at Southern African Transport Conference in Pretoria, South Africa.
- 2008** Visited Korail's Goyang KTX high-speed train depot in Seoul, Korea, and traveled on KTX trains between Seoul and Daejeon.
- 2008** Attended the 8th World Congress on Railway Research in Seoul, Korea.
- 2008** Visited Ho Chi Minh City and Hanoi to acquire an appreciation of Vietnam's development trajectory.
- 2008** Appointed as Secretary for the Committee for Railway Engineering of the RailRoad Association of South Africa.
- 2007** Attended the 1st International Scientific Conference on Competitiveness and Complementarity of Transport Modes: Perspectives for the Development of Intermodal Transport, at University of the Aegean, Chios, Greece.
- 2006** Attended the 7th World Congress on Railway Research in Montréal, Canada.
- 2005** Elected as National Council Member of The Chartered Institute of Logistics and Transport (South Africa).
- 2003–2004** Functioned as Project Secretary for Spoornet's Integrated Safety Project Steering Committee, established by the CEO to address human- and technical safety issues at national level. Responsible for arranging meetings and taking minutes. Arranged with labour unions, as well as other stakeholders, to participate in the Steering Committee and its sub-committees. Responsible for arranging road shows to obtain inputs from train operations employees and their union representatives at nine key centres countrywide. Assisted in reporting the findings to the CEO.

2000–2004 Gained exposure to South Africa’s coal- and iron ore heavy haul railway operations, by visiting loading terminals, yards, unloading terminals, undertaking footplate trips, and driving a full-motion training simulator.

1997–2004 Involved from the outset with the team that transferred Electronically Controlled Pneumatic Braking and Wireline Distributed Power technology from United States suppliers to the Ermelo-Richards Bay heavy haul coal export line—initially in respect of a 200-wagon pilot train commissioned in 2000, and thereafter as Project Secretary for the fleet conversion Steering Committee: Responsible for arranging Steering Committee meetings and taking minutes. Accompanied the technical team as well as operational personnel on pilot train tests between Ermelo and Richards Bay.

[Links \(in this document\)](#)

Publications

- 2010** Appraisal criteria for very high speed rail in South Africa. Co-author Dr. R.D. (Dave) van der Meulen. *Proceedings of the Twenty-ninth Annual Southern African Transport Conference*, pp.663-672 [CD-ROM]. Pretoria, South Africa.
- 2008** Critical events and external intervention in railway adaptation. Co-author Dr. R.D. (Dave) van der Meulen. *Proceedings of the Twenty-seventh Annual Southern African Transport Conference*, pp.165-174 [CD-ROM]. Pretoria, South Africa.
- 2008** Ultimate interoperability: Line-haul railways as global corporate citizens. Co-author Dr. R.D. (Dave) van der Meulen. *Proceedings of the Eighth World Congress on Railway Research*, PN.1.2 [CD-ROM]. Seoul, Korea.
- 2008** Strategies for sustainable mobility: Urban railways as global corporate citizens. Co-author Dr. R.D. (Dave) van der Meulen. *Proceedings of the Eighth World Congress on Railway Research*, G.2.2.2.1 [CD-ROM]. Seoul, Korea.
- 2007** Some global touchstones in railway adaptation. Co-author Dr. R.D. (Dave) van der Meulen. *Proceedings of the Twenty-sixth Annual Southern African Transport Conference*, pp. 660-669 [CD-ROM]. Pretoria, South Africa.
- 2006** Railway globalization: Leveraging insight from developed- into developing regions. Co-author Dr. R.D. (Dave) van der Meulen. *Proceedings of the Seventh World Congress on Railway Research* [CD-ROM]. Montréal, Canada.

[Top of the Document](#)